



Post-Copenhagen Retail 20:20 Vision

Report on the 2008 Retail Energy Declaration



European Retail
Round Table

If we want long-term economic growth, we have to make the transition to a low carbon economy.

Sir Terry Leahy

President, European Retail Round Table

Message from the President



Climate change is the major strategic challenge of our age.

We do not have a choice about whether to go green and cut carbon emissions. If we want long-term economic growth, we have to make the transition to a low carbon economy. We have to go green. ERRT members are uniquely positioned to help make this transition - through improvements in our own operations, through our supply chains and by helping our customers reduce their carbon footprint.

In March 2008, members of the European Retail Round Table - Ahold, Asda Wal*Mart, C & A, Carrefour Group, Delhaize Group, DSG international, El Corte Inglés, H&M, IKEA, Inditex, Kingfisher, Marks & Spencer, Metro Group and Tesco - made a series of commitments to improving energy efficiency and making greater use of renewables. This report provides an update on the progress being made towards delivering them.

The challenge of climate change is great. So too must be our commitment to tackling it.



A handwritten signature in black ink, which reads 'Terry Leahy'. The signature is fluid and cursive, with a large initial 'T'.

Sir Terry Leahy
President, European Retail Round Table

The March 2008 Retail Commitment



European Retail
Round Table

- To reduce energy consumption per square metre of commercial premises by a minimum of 20% by 2020 compared to base year reference levels. Individual companies will go further and publish their own targets and establish milestones against which to measure their own performance. Where feasible, companies will use the Commission's chosen base year of 1990. Where this is not possible, the most recent year for which companies have the necessary reference data will be used and extrapolated back to 1990 to provide a consistent reference year for the achieved reductions.
- To work towards exceeding the European Commission's target of sourcing 20% renewable energy by 2020.
- To identify and share examples of best practice in delivering energy efficient solutions in the retail supply chain. This should act as an example for other retailers, suppliers and businesses to follow, which in turn will deliver further cuts in energy use.
- To investigate further ways of providing energy efficiency information for products they sell and will urge manufacturers to do the same. This could take the form of labelling, web site information and/or campaigns on specific issues.
- To share with others any knowledge about the most effective ways of communicating information on energy consumption and energy saving behaviour to consumers.

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Taking steps to improve energy efficiency in all Ahold operations



New technology (i.e. LED lighting, motion sensors ...) in new Albert Heijn stores has reduced energy consumption by 15%-20% for every metre of refrigerated space, compared with conventional stores. Albert Heijn has had an energy savings programme in place for its stores since 1995.

Stop & Shop / Giant-Landover reduced energy consumption in 2008 by 35 million kilowatt hours. A programme started by Giant-Carlisle in 2008 to remove or upgrade lighting fixtures in 56 stores has already resulted in an overall reduction of 1.6 million kilowatts.

Reducing energy use and greenhouse gas emissions

ICA's distribution centres in Sweden use only "Good Environmental Choice" electricity, the criteria for which are set by the Swedish Society for Nature Conservation.

ICA's Climate Strategy has the target to reduce GHG emissions by 30% by 2020 compared to 2006. In May 2009, two intermediate targets were set:

- 1/3 of the ICA Group target for CO₂ emissions reduction will be taken in 2009.
- Another 1/3 of the ICA Group target for CO₂ emissions reduction will be taken by 2012 (as part of the CR strategy).

In 2008, Stop & Shop was awarded the United States Green Building Council (USGBC) "Leadership in Energy and Environmental Design" (LEED)

certification for 51 of its buildings, reflecting the use of improved design and technologies to make them more energy efficient and environmentally friendly.

More efficient transport and distribution

For every flight taken by employees travelling for work, ICA is contributing to projects that reduce or neutralize carbon emissions. ICA supports a wind power mill in northern China that contributes to reducing carbon dioxide emissions by 98,000 tons every year.

In 2008, Euro 5 trucks made up 50% of Albert Heijn's fleet. The entire fleet will be converted to Euro 5 trucks by 2010. In addition, Albert Heijn has introduced "whisper" truck trailers which are almost silent and therefore less disruptive. This means deliveries at night and in the early morning, avoiding traffic in peak hours and reducing travel time and energy use. The company aims to deliver all its products in whisper trucks from 2010.

Albert Heijn has had an energy savings programme in place for its stores since 1995

For further information:
<http://www.crrreport2008.ahold.com>

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Asda Wal*Mart: a comprehensive energy efficiency programme

We have a comprehensive energy efficiency programme, which also includes identifying renewable sources of energy to power our stores and depots.

In existing stores, we have achieved our energy consumption reduction target of 20% by 2012 (compared to measurements taken in 2005) three years early. This has been achieved through a programme of innovations and upgrades, such as motion-triggered lighting, state-of-the-art boiler systems and voltage converters. Engaging our colleagues in energy efficiency behaviours has also been key.

Our aspirational goal is for our entire estate of stores and depots to be supplied by 100% renewable energy



Our commitment to ensuring that all of the new stores we build use 30% less energy and greenhouse gases by the end of 2009, was

achieved three months early through the use of new building techniques and materials - for example, the increased use of natural lighting and natural ventilation systems instead of air conditioning.

Our aspirational goal is for our entire estate of stores and depots to be supplied by 100% renewable energy. At the moment, we are seeking planning permission to build wind turbines at six of our distribution centres around the UK. At the moment, we have planning consent for two of our six applications. We are testing the benefits of combined heat and power systems at two stores in Northern Ireland. We also have a biomass boiler at our low carbon store in Liverpool.

Since 2005, Wal*mart has made a number of commitments that align with, and move our company toward achieving, our sustainability goals.

In October 2005, we committed to investing approximately \$500 million annually in technologies that increase energy and fuel efficiency in the U.S.

We have a target to reduce our fleet carbon emissions by 40% by the end of 2009 versus 2005. We are on track to achieve this through a plan called 'Fewer and Friendlier Road Miles', a combination of technology and network solutions.

For further information:
<http://your.asda.com/energy>



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Green energy in 80% of all C&A stores by 2010



Due to switching to renewable energy in our stores and distribution facilities, C&A has already reduced CO₂ emissions by around 70,000 tons in 2008. And - by 2010 - the CO₂ reduction will go beyond 100,000 tons.

Green energy in 80% of all C&A stores by 2010

Since October 2007, C&A is using environmentally friendly energy generated by hydropower. Approximately 545 subsidiaries and thus around 50% of the total selling area (m²) of C&A Europe are already powered by renewable energy; by 2010, this figure is scheduled to have risen to an impressive 80% of all European C&A branches. Also, since October 2007, the C&A headquarter



in Düsseldorf as well as the majority of the C&A distribution centres throughout Europe have been using green energy. Thanks to the new source of hydropower in the above mentioned facilities, approx. 70,000 tons of carbon dioxide have been saved in the year 2008 alone; by 2010, the savings are expected to accumulate to an astonishing 100,000 tons.

C&A has already reduced CO₂ emissions by around 70,000 tons in 2008

New eco-friendly lighting concept

An environmentally friendly lighting system has been developed in cooperation with Philips and has been installed in ca. 200 European C&A stores. In this context, more than 150,000 lights have been replaced. 18% of the energy consumed by the traditional systems will be saved.

Premiere at C&A - the first ECO store (CO₂ neutral store)

Opened in October 2008 the C&A Eco Store in Mainz (Germany) achieves overall energy savings of around 50% in comparison to the current system.

Additionally, the ECO store saves 70% of heating energy and is powered by renewable energy which in turn will trigger carbon neutrality for the total store.

Further information: <http://www.c-and-a.com/aboutUs/socialResponsibility/environment/weCare>

Contact

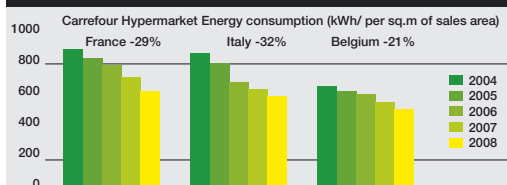
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The Carrefour Energy Efficiency Programme

Our target

The analysis of the Group's consumption showed that almost 90% of the energy used by its stores is electricity. Therefore Carrefour focused its project on electricity and targeted to improve the efficiency of its stores by 20% by 2020 (with a 2004 baseline), i.e. a potential saving of about 1.5 TWh per year. Indeed, thanks to the increasing speed and execution of its energy efficiency programme, Carrefour is achieving much faster than expected its objective of 20% greater energy efficiency. In September 2009, Lars Olofsson, CEO of Carrefour, decided therefore to set a more challenging target of 30% efficiency by 2020 compared to 2004.

A global programme to increase the energy efficiency of Carrefour stores by 30% by 2020 compared to 2004



Our Programme

In 2007, Carrefour introduced an ambitious

annual programme of investments (so-called Energy Efficiency Programme) to deploy innovative technology in stores including energy management systems (to monitor consumption and remotely manage equipment), closed freezer cabinets and energy saving lighting.

Our results

Since the programme was launched, Carrefour notes a decrease in energy consumption per square metre of sales area in nearly all countries with overall Group energy efficiency improved by 6% ('08 vs. '07). In 2008, €30 million were invested, contributing to 13,6% energy efficiency gains compared to 2004. Carrefour's hypermarket businesses in 3 countries have already exceeded the original 20% target (29% in France, 32% in Italy, 21% in Belgium - 2008 vs 2004 energy consumption per square metre).

Monitoring

In 2002, the Carrefour Sustainable Development Department established a rigorous measurement of Group-wide activities and set up a reporting based on 20 KPI (Key Performance Indicator). The KPI for the Energy Efficiency Programme is determined as the energy consumed by stores divided by the sales area. The annual sustainable development reporting, including the KPI on energy and greenhouse gas emissions, is audited by independent external auditors.

For further information: <http://www.carrefour.com/cdc/responsible-commerce/sustainability-report>



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Energy conservation is one of Delhaize's five strategic priorities



Performance and award update

- During 2008, Delhaize Belgium cut its electricity usage by 3.5% and is aiming for a further 4% reduction by the end of 2009 (toward a goal of 35% reduction by 2020 over 2005 baseline).
- Delhaize Belgium won the 'Business Energy award' for its energy conservation strategy and 2008 efforts.
- In 2008 Delhaize Group measured its carbon footprint. Carbon reduction goals are to be set over the next year.

Energy efficient stores and distribution centres

- Doors on fridges were installed in stores at each operating company. In Belgium, stores with closed fridges have seen a 30% decrease in electricity consumption from refrigerators.
- Energy efficient techniques were further used. Example: In Belgium, 40% reduction of energy use is achieved in new stores thanks to advanced heating, ventilation, air conditioning and efficient lighting systems.
- Efficient lighting systems were further implemented at each operating company.
- A green store will be inaugurated in Alfa-Beta, Greece, in 2010.

Increased use of renewable energy

- Alfa-Beta installed photovoltaic panels on two supermarkets in 2008.
- Delhaize Belgium's new distribution centre is equipped with 3140 m² of solar panels, an estimated € 30,000 savings per year.

Energy efficient logistics

- Delhaize Belgium provided eco-driving training to all its truck drivers.
- Alfa-Beta expanded its fleet with six new trucks meeting Euro IV emissions standards; in Belgium two split-level trailers are being tested.

Delhaize Belgium won the 'Business Energy award' for its energy conservation strategy and 2008 efforts



Energy efficient products

- Alfa-Beta and Delhaize Belgium to stop selling incandescent light bulbs by the end of 2010.

More information on strategy, goals, initiatives and performance can be found in our CR Report 2008. Please go on our Group website homepage to find a direct link to our CR Report 2008: <http://www.delhaizegroup.com>

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Innovative building and reduction of energy consumption in El Corte Inglés' stores

Consumption reduction

In 2008 we reached 6% reduction of annual energy consumption. The 2009 target is an additional 5%. This goal was reached through:

- Replacement of conventional lamps with high performance lamps.
- Specific rules for temperature regulation in shops.
- Utilization of the heat from the condensation of the air conditioning system to heat sanitary water and heating water.
- Installation in supermarkets of closed mural and island fridges (reductions by 60% of the energy consumption).
- Installation of frequency control equipment for commercial refrigeration and water pressure.
- Use of LEDs for Christmas lighting in building fronts.

The new department store of Albacete has photovoltaic panels in its facade, together with other technological innovations that allow the optimisation of the energy resources

Renewable energies experiences

- Improvement of construction methods of new buildings, through selecting materials for thermal insulation, using innovation in interior lighting and producing last generation photovoltaic energy.
- The experience of the Opencor Campolivar convenience shop has been implemented in the rest of the shops: photovoltaic panels and an automatic remote control for lighting, air conditioning and food cooling.
- The new department store of Albacete has photovoltaic panels in its facade, together with other technological innovations that allow the optimisation of the energy resources.



Increase of consumer awareness

Information regarding energy saving actions for consumers on place mats in coffee-shops and restaurants. This programme is developed in cooperation with IDEA (Spanish Institute for Energy Saving).

For further information:
<http://www.elcorteinglescorporativo.es>



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H&M is committed to energy efficiency and renewable energy



Reducing energy consumption

H&M works to reduce our energy consumption in numerous ways. As lighting of our stores represents a significant part of our carbon dioxide emissions, we use the latest technologies and continuously work with leading lighting manufacturers to try out and implement improved solutions. This year, we introduced a new store design that reduces the installed wattage by 13%, which has resulted in immediate energy savings.

Sourcing renewable energy

H&M supports renewable energy by sourcing green electricity for some of our sales markets. Last year, all electricity use in H&M's facilities in Denmark was matched with electricity generated from hydro and wind through purchasing Guarantees of Origin.



Another example of H&M's commitment to renewable energy is our largest distribution centre, in Hamburg. The roof has 5,300 square

metres of solar panels and this H&M-owned installation contributes about 480,000 kWh renewable energy capacity to the grid each year.

H&M's CEO
Karl-Johan Persson
has signed the
Copenhagen
Communiqué on
Climate Change

H&M welcomes an effective regulatory framework that promotes corporate measures to increase energy efficiency and investment in renewable energy. This is why H&M's CEO Karl-Johan Persson has signed the Copenhagen Communiqué on Climate Change. The Communiqué encourages the world's political leaders to negotiate an ambitious climate agreement at the UN summit on climate change in Copenhagen in December 2009.

Raising consumer awareness

H&M has taken steps to encourage our customers to lessen their environmental impact. Our customer service section on www.hm.com includes information on how customers can consider the environment when caring for their clothes.

Read more about H&M's environmental work on www.hm.com/csr.

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IKEA goes renewable

The IKEA goes renewable programme

IKEA's long term direction is that all IKEA buildings shall be supplied with 100 % renewable energy. We also want to improve our overall energy efficiency by 25% compared to Financial Year (FY) 05.

Progress during 2008

IKEA performed an extensive survey in FY08, including over 180 buildings. This helped identify a number of good examples and opportunities for improvement. For instance the survey helped the Zaventem IKEA store in Belgium identify a potential improvement of energy efficiency of more than 30%. A number of stores have already been able to reduce the amount of energy used on site and, for others, action plans are being developed.

New building designs

By the end of FY08, more than 40 designs for new buildings or major rebuilds with consideration to energy efficiency and high shares of renewable heating were authorised for

All IKEA buildings shall be supplied with 100% renewable energy

construction. This will result in many new stores with a high share of renewable energy.

CLIMATE/IKEA BUILDINGS					
	2005	2006	2007	2008	Direction
Renewable energy					
Total	38%	38%	42%	47%	100%
Improved energy efficiency compared to 2005/m ³ goods sold					
Total	-	1%	9%	11%	25%

New techniques for future stores

By using LED technique for the IKEA store signs, we can reduce energy consumption by an estimated 60% for each one. New techniques and standards can reduce both the environmental impact and energy costs.

Alternative energy sources introduced

The heating needs in new IKEA buildings are provided from ground-source, air, biomass and solar energy when possible. For instance, IKEA Italy has built one of Europe's largest ground source heat pumps in Corsico, Milan, which exploits the constant ground temperature in order to save use of electricity and gas for heating and cooling.

Four IKEA stores located in Belgium, Spain, Germany and the United States have purchased photovoltaic panels. The first results from these projects are expected during FY09.

For further information:
<http://www.ikea-group.ikea.com>



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Inditex's initiatives are giving shape to the Strategic Environmental Plan 2007-2010

INDITEX



Projects in 2008

All our initiatives are giving shape to the Strategic Environmental Plan 2007-2010, which articulates the environmental strategy of Inditex and the main achieved goals during 2008 are the following:

The IEMA Project

Energy innovation criteria have been used in the execution of the installations of the logistical centre in Palafox (Barcelona), in areas such as insulation, lighting and efficient use of energy, which make possible an estimated reduction in energy consumption of 20%.

The Inditex Pro Kyoto

The use of boxes was reduced by 2%, which brought a reduction in weight and consequently of CO₂ emissions in our transport operations.

The Terra Project

The planting of 30 hectares of high genetic value trees in A Coruña, Spain, aims to achieve emission compensation and protection of the natural environment.

The 3S Project

The first eco-efficient Zara store was opened in Korai, Athens. In this store it has been possible to include ecological materials, FSC wood, sustainable building criteria and energy efficient solutions, thus achieving an estimated reduction of 30% in the energy consumption compared with a conventional store. With Zara Korai, the model of eco-efficient store is consolidated and it will be extended and applied to new openings and to the rest of the chains over the coming years.

The model of eco-efficient store will be extended and applied to new openings and to the rest of the chains over the coming years

For further information: www.inditex.com

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Ambitious action plans for all Kingfisher's operating companies

Reducing energy consumption

We have achieved a 5% reduction in energy consumption per square metre since our base year of 2006/07. All our operating companies have energy action plans to drive forward progress towards our five year target of a 10% reduction by 2011/12.

Sourcing renewable energy

A number of onsite renewable systems have been installed in the past year e.g.

- Castorama France has installed over 2,000 m² of solar panels at its first eco store near Paris.
- B&Q UK's greenest store in New Malden, Surrey, has the largest integrated wind turbine on any building in the UK.

B&Q UK aims for all new stores to be 'zero carbon' from 2012 and for all existing stores to be 'zero carbon' by 2023. B&Q UK's long-term ambition is to achieve a 90% reduction in direct carbon emissions by 2023 from 2007.

B&Q UK's long-term ambition is to achieve a 90% reduction in direct carbon emissions by 2023 from 2007

Raising consumer awareness

- B&Q UK launched its One Planet Home® range and provides an eco-action calculator on its website. The company is also backing the 'We're in this Together' campaign.
- Castorama France has developed a new merchandising campaign - La Maison Éco (Eco House). Regular energy-saving workshops are run in stores.
- B&Q China set up marquees in stores to promote energy efficiency and was the main sponsor of the Climate Cool Expo.
- Brico Dépôt France, Brico Dépôt Spain and Koçtaş have developed their own eco logos and run regular price promotions on energy saving light bulbs.

Kingfisher's Group Chief Executive is leading the UK's 'We Will If You Will' initiative to promote sustainable lifestyles.

See Kingfisher Future Homes CR Report at: www.kingfisher.com/cr



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M&S has committed to making our operations carbon neutral

MARKS & SPENCER

M&S has committed to making our operations in the UK and the Republic of Ireland carbon neutral by 2012 and helping our customers and suppliers reduce their emissions too. By using more renewable electricity, including power generated from small scale wind turbines and anaerobic digestion facilities we've reduced the net carbon emissions from our operations by 18% against 2006/07.

We've also improved energy efficiency in our stores by 10% (after adjustment for weather), in our warehouses by 7% and reduced fuel use in our delivery fleets by more than 20% over the same period. Our delivery fleets now operate 241 fuel-saving teardrop trailers and are testing electric and diesel hybrid vehicles. We recently achieved the Carbon Trust Standard for our operations.

We've helped our suppliers to cut carbon emissions by providing them with practical advice through our Supplier Exchange website and best practice meetings. We've also helped them set up four eco factories, which use around 50% less energy and water - with more set to open in the future, including a UK food factory.

To help customers do their bit we've launched the 'Plan A way to save', which can help households save up to £1,000 a year by washing at 30°C, using higher spin speeds and air drying along with reducing food waste. We've also widened the choice of A-rated energy efficiency household appliances we offer to over 3,000

products and launched M&S Energy, a tariff that rewards customers for reducing energy use.

By using more renewable electricity we've reduced the net carbon emissions from our operations by 18% against 2006/07



How We Do Business Report 2009:
<http://corporate.marksandspencer.com/howwedobusiness>

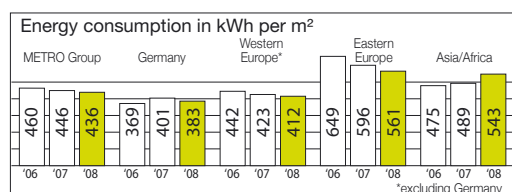
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METRO Group's energy management: key data and targets

METRO Group is implementing a variety of measures to reduce its energy requirements and with it the impact on the climate and operating costs. By virtue of its professional energy management and the commitment of numerous employees, METRO Group consumed less energy in 2008 in nearly every region in which it operates.

In addition to employee awareness, technical innovations also offer potential to further reduce consumption in the stores. Sliding doors on deep freezers and the frozen food shelves at more than 350 stores are enabling Metro Cash & Carry and Real to reduce electric power consumption by up to 15%.



METRO Group continuously encourages its employees to reduce energy consumption

Group-wide, the specific energy consumption dropped to a significantly low level by a further 5% in the last two years to 436 kWh per square metre on average.

In order to demonstrate the importance of saving energy for resource and climate protection to its employees, METRO Group conducts regular training sessions on these subjects. Real, Media Markt and Saturn as well as METRO AG propose its employees energy saving tips on the Intranet. "Energy checks" are mandatory in Galeria Kaufhof department stores.

METRO Group uses renewable energies by purchasing climate friendly power. In Germany, more than 350 METRO Group stores have been supplied with green electricity since 2007. METRO Group is also testing the local use of solar energy and geothermal power in several pilot systems.

With its comprehensive range of energy-efficient electrical appliances, METRO Group offers its customers the opportunity to cut their own electricity consumption considerably. Under the slogan "Energy saving for everyone" the consumer electronics chain Saturn in November 2008 rewarded customers who opted for energy-saving large electrical household appliances. To overcome one of the biggest purchase barriers - the higher price - they offered gift certificates for customers buying efficient products. Today 50% of refrigerators sold in Germany are A+ or A++ appliances. Therefore Germany is the most advanced market for energy efficient refrigerators in Europe.

For further information:
<http://www.metrogroup.de/sustainability>

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Reducing Tesco direct carbon footprint



Tesco is committed to taking a leadership role in tackling climate change, in particular by innovating and investing in reducing emissions from our buildings and distributions systems, working with others, and using our relationship with customers to empower them to take part in a revolution in green consumption. This is our three part international climate change strategy:

Reducing our direct carbon footprint

- We will become a zero carbon business by 2050. We also have three specific KPIs for our global business, including operations in six EU Member States (all compared to 2006):
 - Halve emissions from existing buildings by 2020
 - Halve emissions from an average new building by 2020
 - Halve emissions per case of goods delivered by 2012
- We have built environmental stores in every country in which we operate. For example in Poland we have five energy saving stores, three of which use renewable energy. In June, the biggest solar panel array in Hungary was installed at our Budaörs store. In the UK our first zero-carbon store will open at Ramsey in Cambridgeshire in December.

Working with others

- We have set ourselves a challenge to make a 30% reduction in the carbon impact of the products in our supply chain by 2020.
- We are also working on individual projects, such as exploring distribution efficiencies with

Unilever with the intention of removing 173,000 lorry miles by 2010.

- We are working with the Sustainable Consumption Institute at the University of Manchester to understand some of the difficult questions surrounding how we move to a low-carbon economy.

Empowering our customers

We will:

- Identify ways in which our customers can halve their own carbon footprints by 2020.
- Introduce a new home energy and emissions service for customers - from insulation through to producing domestic renewable energy and selling the surplus power back through the grid.
- Working with the Carbon Trust, we are leading the way on carbon footprinting. So far we have put the carbon footprint label on 120 products including light bulbs, washing powder and orange juice. We will have measured the footprint of 500 products by Feb 2010.

For further information:

http://www.tescopl.com/plc/corporate_responsibility_09/environment/climate_change

Working with the Carbon Trust, we are leading the way on carbon footprinting and labelling

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If we want long-term economic growth, we have to make the transition to a low carbon economy.

Sir Terry Leahy

President, European Retail Round Table



European Retail Round Table

ERRT

The European Retail Round Table was established to express the views of large retailers on a range of issues of common interest focused on EU public policy. Their businesses operate worldwide and represent a cross-section of the retail sector. Collectively, ERRT members have a turnover of more than €400 billion and employ 2.3 million people in over 40,000 stores.

MEMBERS

Asda Wal*Mart, C&A, Carrefour Group, Delhaize Group, El Corte Inglés, H&M, IKEA, Inditex, Kingfisher, Marks & Spencer, Mercadona, METRO Group, Royal Ahold and Tesco.